



WELCOME TO CAROLINA EYECARE PHYSICIANS, LLC

- Payment is expected as services are rendered unless financial arrangements have been made.
- If you have insurance we participate with, we will gladly process your claim, but we request that you pay your estimated portion when services are rendered. This would include the refraction fee which is not a covered service by most insurance companies.
- Routine eye coverage is also not a covered service by most insurance companies and is payable by the patient at the time of service.
- We ask patients to bring in their insurance cards at their appointment time. Also any referrals that are required by insurance must be presented at the same time.
- The nature of our practice is to give our patients that utmost in care and service. Please excuse any delays, as we will give you the same careful attention as soon as possible.
- Our practice strives to make our patients visit an enjoyable one. The above will help us to serve you better.

Thank you